

Web Based Email
SCSCC – 4/29/2008
Presenter: Carol Warman

- The Basics
 - Definition: What is web based email and how is it different from client software (such as Outlook Express)?
 - http://en.wikipedia.org/wiki/Web-based_email
 - Advantages/Disadvantages of web based email
 - Advantages
 - Can send and receive email from any computer that has an Internet connection
 - Disadvantages
 - If both client based and web based methods are used interchangeably:
 - There is no access to old messages that were saved in client email program (e.g. in Outlook Express' Inbox or Sent Items folders) from web based interface.
 - Folder contents are not automatically synchronized
 - Address book contents are not automatically synchronized
 - Computer on which web based email is being sent or received may not have a secure connection. This can be critical in sending/receiving confidential information.
 - Who are some web based email providers?
 - http://en.wikipedia.org/wiki/Comparison_of_webmail_providers
 - Another source -- see Yahoo's list of web based email providers <http://tinyurl.com/86w5v>
 - Most ISPs provide a (free) form of webmail for their own customers
 - <http://webmail.west.cox.net/>
 - <https://secure.myembarq.com/login.php>
 - <https://webmail.earthlink.net>

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- <http://www.juno.com/>
- These web based user interfaces provide the same basic functionality as client software such as Outlook Express or Windows Mail (Vista), namely: viewing email, replying, replying to all, uploading and downloading attachments, composing new messages, forwarding, deleting, marking as spam and printing. In addition, most web based user interfaces contain functionality for creating folders, storing messages in folders and a rudimentary address book.

- Demo Cox Webmail
 - URL is <http://webmail.west.cox.net/>
 - Note options under Settings

- “The Best of Both Worlds”
 - Downloading webmail to client software (IMAP or POP3)
 - Most web based email providers allow the user to download messages from the server to a client based program such as Outlook Express, Windows Mail (Vista) and Outlook.
 - Instructions for performing this function from Cox Webmail servers are straightforward. In fact, most Outlook Express users are already doing this, perhaps without even being aware that they are!
 - Downloading messages from Gmail servers is somewhat more complicated. Following is the Gmail Help page that goes into detail on this subject.
<http://mail.google.com/support/bin/topic.py?topic=12805>
 - Mail must be kept on server if it is desired to view mail via webmail interface after downloading mail to client software. There are options in client software programs to do this. See this article for necessary steps to accomplish this in Outlook Express:
<http://tinyurl.com/l26wy>

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- Questions?